

# Gnosall Surgery



## Statement of Purpose

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The name of the registered provider is Gnosall Surgery, its partnership members are Dr Cooner, Dr Bermingham, Dr Heatherley, Mrs Greaves (business partner)

The Address is:

Gnosall Health Centre, Brookhouse Road, Gnosall, Stafford, ST20 0GP.

Telephone: 01785 822220

Website: [www.gnosallsurgery.co.uk](http://www.gnosallsurgery.co.uk)

Registered Manager: Dr Bhupinder Cooner

The surgery is located in the village of Gnosall just off the A518 between Stafford and Newport Shropshire. There is ample onsite parking and a bus stop from Stafford and Newport outside the practice car park entrance.

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Gnosall Surgery) is required to provide to the Care Quality Commission a statement of purpose.

### Our Aims and Objectives

- We aim to ensure high quality, safe and effective services delivered in a high quality environment
- To provide monitored, audited and continually improving healthcare services
- To provide healthcare which is available to our population and create a partnership between patient and healthcare professional which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice
- To improve Clinical and Non-clinical risk management
- To reduce risk in specific clinical risk areas
- To provide a high quality environment
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards
- To meet key targets
- To meet annual health checks where required
- To become a patient centred organisation
- To improve services offered to patients
- To improve communication between the surgery and the patients
- To recruit, retain and develop a motivated and appropriately skilled workforce
- To enhance performance of the workforce
- To develop management capability
- To guide the employees with respect to Equality and Diversity
- To continue the development of the Estate

- To ensure effective management and governance systems
- To ensure robust management processes within the partnership
- To ensure a robust Information Technology system exists to support the business of Gnosall Surgery

The registered activities and service types have been agreed by the partners of Gnosall Surgery in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated activities under CQC are:

### Services provided by Gnosall Surgery

- Routine medical checks and general medical services  
NHS relevant prescriptions and medications or a private prescription can be issued.
- **Immunisations, e.g. childhood immunisations**
- **Foreign travel and immunisation**
- **Medicals** – Our GP's are able to carry out medical report and review.
- **Respiratory clinic** – Gnosall Surgery has facilities for and spirometry /lung function testing.
- **Diabetic clinic** - Gnosall House operates a diabetes clinic on a regular basis to provide ongoing care for our diabetic patients and run by trained nurses and supervised by the GP Partners.
- **Family planning service** – Our family planning service is run by our Nurse team and supervised by the GP Partners.
- **Flu vaccination** - At Gnosall Surgery we offer 'at risk' groups the flu vaccine at the appropriate time each year to protect you against the flu virus.
- **Phlebotomy** – Gnosall Surgery has a phlebotomist, Monday – Friday. Appointments for fasting blood tests available each morning.
- **Minor surgery** - We offer a number of minor procedures the GP will explain when a procedure is suitable for the clinic at Gnosall. The minor operations are conducted by one of our GP Partners.
- **Ear syringing** Gnosall Surgery has facilities for ear syringing.
- **Cervical screening** - At Gnosall Surgery, our nurses are qualified to carry out cervical screening and tests in the form of cervical smears.
- **Memory service** – We offer a memory assessment service and ongoing support to our patients and carers.

### Services provided by Staffordshire and Stoke On Trent Partnership Trust from Gnosall Surgery

- **Physiotherapy** - NHS Physiotherapy is available at Gnosall Surgery.
- **Health Visiting Service** – Service offered to children and parents
- **Midwifery (Midwives are linked to the local County Hospital)** - The community midwives hold their own clinics at Gnosall Surgery for patients at Gnosall Surgery. They supervise antenatal care, undertake deliveries in hospital and at home where appropriate.

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facts:

#### *Mutual Respect*

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at Gnosall Surgery is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

### *'Holistic' Care*

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

### *Continuity of Care and the 'Therapeutic relationship'*

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

### *Learning and Training*

Gnosall Surgery is a training practice and as such it provides a variety of training to people in the medical profession including:

- Vocational training for doctors who are seeking to become General Practitioners.
- Primary care training / education for qualified doctors in their foundation years.  
The doctors above may be placed with the practice for between 4 and 12 months. They are supervised by a GP Trainer.
- Medical Students from Keele University. All patients are given the option of whether they are happy seeing a medical student. Medical students are always fully supervised by a GP trainer.
- Nurse, Physician Associate and Physiotherapy students from Wolverhampton University.

We have been a training practice for many years and are committed to the training of doctors and nurses all of whom are closely supervised. We believe in "life-long learning" and all the health professionals here and administrative staff members, undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses